

Common ways scammers contact you



Email



Website
Advertisement



Phone Call



Online Pop-Up

Common scammer tactics



Urgency



False Promises



Dishonesty



Emotional
Manipulation



Fear



Impersonation

Common ways scammers ask for money



Gift Cards



Wire Transfer



Mail Cash



Cryptocurrency



Gold Bars



Payment Apps

Resources

Reporting scams can help prevent future scams. Report scams to the FTC at **ReportFraud.ftc.gov**

Worried your identity was stolen? Learn what to do at **IdentityTheft.gov**

National Elder Fraud Hotline
Call (833) 372-8311

Mon - Fri from 10 a.m. to 6 p.m.

For more information about scams and how to prevent them, visit **ScamEducation.org**

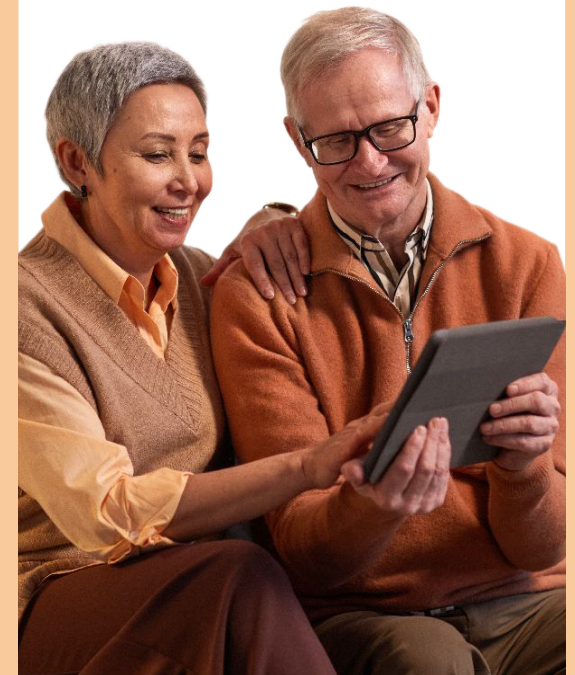
Being scammed is not your fault. Scams are a multi-billion dollar industry because scammers use dishonest and manipulative tactics. If you think you've been scammed, reach out for help.

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Identifying Common Scams



ScamEducation.org
STRONGER AGAINST SCAMS



Scam Examples



Challenge: Identify which scam tactics appear in the examples below.

Tech Support

You receive an email claiming you are owed a refund. They accidentally send more money than expected, then ask you to return the extra amount. They say they will lose their job if you don't comply.

Distressed Grandchild

You receive a call from someone claiming to be your grandchild. They say they are in jail and need money for bail. They also tell you not to tell anyone because they are embarrassed.

Romance

You meet someone online who never agrees to meet in person and asks you for money or personal information.

Explore more scam examples on ScamEducation.org.

Analyzing a Scam



Step 1: Identify Scammer Tactics



Urgency



Impersonation



Dishonesty

Step 2: Walk Through The “Identifying Scams Checklist”

- ☒ They encourage you to click a link or open an attachment.
- ☒ They say there is a *problem* or that you've won a *prize*.
- ☒ They pressure you to act immediately.

Step 3: Conduct Extra Research

- Verify the order by using FedEx's official phone number found online.
- Check whether the link in the text message appears legitimate.
- Search online for similar text scams.

Identifying Scams Checklist

Important Note: Scams may not always show signs from this checklist.

- ☐ They ask for one-time codes, passwords, or personal information.
- ☐ They tell you to pay in a specific way, such as gift cards or cryptocurrency.
- ☐ They pressure you to act immediately.
- ☐ They create fear, guilt, or urgency to rush your decision.
- ☐ They encourage you to click a link or open an attachment.
- ☐ They say there is a *problem* or that you've won a *prize*.
- ☐ They claim you asked them to contact you, but you don't remember.
- ☐ Their message has misspelled words or poor grammar.



When in doubt, talk to a trusted person about your concerns.